





# Stay HR Savvy with HR Elements®

Welcome to the UBA Partner Firm exclusive monthly newsletter, delivering insights into timely human resources and employee benefits topics.

## HR Elements | May 2024

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## Dear HR Manager,

How can I give my boss negative feedback?

- Lives in the Positive

Dear Lives in the Positive,

Navigating workplace dynamics can be challenging, especially when it involves giving negative feedback to your boss. Consider these tips before you provide your feedback.

### Understand When to Give Feedback

The first step is to assess whether the situation even requires feedback. It's important to differentiate between an isolated incident and a recurring issue.

### Evaluate the Importance of Feedback

Consider the potential impact of your feedback. If your boss is generally receptive, ask yourself if it will lead to improvement or cause defensiveness. Observing how your boss responds to input from others can provide valuable insights into the best approach.



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## Practice Your Delivery

Rehearsing your feedback with someone you trust can help you refine your message and increase your confidence in delivering it. To encourage an open and productive conversation, make sure you are succinct and allow space for your boss to respond.

## Prepare for the Conversation

If you decide to proceed, preparation is essential. Schedule a timely meeting to ensure the topic is fresh in everyone's mind and communicate the purpose of your discussion. Start the conversation with appreciation and express your intentions to foster a robust and honest relationship.

### Use a Structured Feedback Model

The <u>Situation-Behavior-Impact (SBI) model</u> is a helpful framework for providing clear and concise feedback. Describe the specific situation, detail the behavior observed, and explain its impact. This method helps keep the feedback factual and impersonal, facilitating a constructive dialogue.

### Deal with the Response

Responses to feedback can vary. If it is met with understanding and a willingness to improve, it can strengthen your professional relationship. However, if the feedback is met with resistance or negativity, remain calm and professional and suggest another time to revisit the discussion to prevent escalation.

#### Close with Gratitude

End the conversation by thanking your boss for their time and reinforcing mutual respect. It showcases a commitment to maintaining a positive and productive work environment.

Giving feedback is an essential skill that can significantly improve team dynamics and personal growth. By approaching these situations thoughtfully and strategically, you can navigate complex interactions and contribute to a healthier, more effective work environment.

- HR Manager

# Workplace Culture | Enhancing Connection

As companies face challenges in employee engagement and retention, <u>meaningful connections are essential</u>. Prioritizing employee relationships can significantly enhance team morale. Communication is the cornerstone of any successful team and is not just about relaying information. It's about building relationships to foster an atmosphere where employees feel seen, heard, and valued.

Consider the following strategies to cultivate a workplace where connection thrives.

### **Encourage Open Dialogue**

Create spaces and opportunities where employees feel safe to express their thoughts and concerns in regular team meetings, one-on-one check-ins, or open forums. Ensuring everyone feels heard is critical in building trust and fostering open communication.



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### Celebrate Milestones

Recognizing personal events such as birthdays and professional achievements helps build relationships beyond work tasks. These celebrations can help team members see each other in a more holistic light, strengthening interpersonal bonds.

## Implement Training Programs

Training programs facilitate knowledge transfer and create deeper connections between employees across different levels of the organization. These training sessions offer a unique way for employees to connect, share experiences, and grow together, enhancing the sense of community within the company.

## Provide Ongoing Feedback

Leaders must be proactive in their communication efforts, setting the tone for openness and transparency. Managers should provide constructive feedback regularly, not just during annual reviews. Regular feedback helps keep communication lines open and allows employees to feel continuously supported in their professional growth. Effective communication leads to more explicit expectations, fewer misunderstandings, and a more collaborative work environment.

Organizations prioritizing genuine connections are better positioned to create a culture that values open dialogue and interpersonal relationships. This culture of connection can enhance employee satisfaction and drive better business outcomes. By implementing these strategies, companies can create a more supportive and cohesive work environment where every team member feels valued and connected.

## Employee Benefits | Pay Equity

In the modern workplace, pay equity is not just a matter of fairness but a fundamental aspect of organizational health and employee satisfaction. Ensuring that all employees receive equal pay for substantially similar work is a legal mandate and can be a strategic advantage.

## Legal Foundations and Corporate Responsibility

Since the 1960s, the landscape of pay equity in the United States has been shaped by critical legislation such as the Equal Pay Act of 1963 and Title VII of the Civil Rights Act of 1964. These laws mandate equal pay for equal work and prohibit discrimination based on race, color, religion, sex, or national origin. Compliance is not just about adhering to the law; it fosters a culture of fairness and respect, boosting employee morale and productivity. Companies demonstrating pay equity will likely experience lower turnover rates, reducing the costs associated with hiring and training new staff.

### The Gender Pay Gap: A Persistent Challenge

Despite legislative advances, the gender pay gap remains a stubborn reality. In 2024, <u>women earn approximately \$0.83 for every dollar men earn</u> when all job positions are considered—a gap that narrows but does not disappear even when controlling for role, experience, and responsibilities. This disparity is not confined to any single sector but is pervasive across industries from finance to construction and healthcare education.



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### **Drivers and Solutions**

Key factors contributing to the pay gap include parental status and the "childbearing penalty," where assumptions about potential maternity leave or reduced work commitment lead to lower salaries for women. To combat these disparities, HR leaders increasingly utilize detailed analytics to systematically identify, and address pay inequities.

## Implementing Effective Pay Equity Policies

Conducting a comprehensive pay equity audit is an essential first step for organizations looking to establish or improve their pay equity practices. This involves analyzing compensation data to identify unjustified pay discrepancies. Following this, companies should:

- O Use objective criteria for pay Base compensation on quantifiable factors like job duties, education, and performance, and establish clear salary bands to minimize biases.
- Promote pay transparency Disclose salary ranges for job openings and explain how pay levels are determined.
- Monitor and update regularly Continuously review and adjust pay structures and policies to ensure they remain fair and relevant to current market conditions.

### The Path Forward

Adopting robust pay equity policies not only complies with legal requirements but also enhances an organization's reputation, attracts top talent, and fosters a more inclusive and motivated workforce. With the ongoing support of HR and firm leaders dedicated to fair compensation practices, your company can move closer to a workplace where every employee is valued equally.

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